



What's included



HTC Flow Headset (1x)



Detachable Face Gasket (1x)
(will arrive connected to the headset)



Auxiliary Battery with
Velcro Carrier (1x)



USB-C Charging
Cords (2x)



100w USB-C Charging Brick (1x)
(do not use a standard 8w
charging bricks)



Mynd Cleaning Cloth (1x)



Hard Case with Custom
Foam Insert (1x)

Charging the system batteries

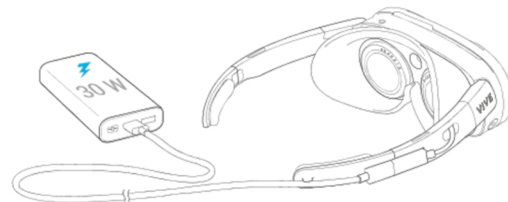
The USB-C charging cables and the white 100W USB-C charging bricks are used to charge all the hardware supplied, including:

Auxiliary battery: PLEASE NOTE: The Auxiliary Battery MUST be fully charged before each use. To charge the Auxiliary Battery, connect it to the USB-C charging brick using the USB-C charging cord. It is recommended that Auxiliary batteries are charged for at least an hour before use. A fully charged auxiliary battery will power 2-3 hours of consistent headset use.

Headset: The HTC Flow Headset will retain its internal charge while attached to the auxiliary battery, so it typically does not need to be charged. However, if necessary, it can be recharged using the USB-C charging cable and the supplied 100W white charging bricks.

Connecting the battery to the headset

Auxiliary battery: Attach the USB-C cord to the port on the battery. Connect the other end to the port attached to the right-hand frame of the headset. Auxiliary battery can be held in a lap/pocket while in use. See reference image to the right.



Power up and configuration

Headset:

Connect the headset to the (charged) auxiliary battery using the supplied USB-C cord. The headset will automatically enter a power-up sequence. After around 1 minute, the headset will power on and enter the Mynd 'beach setting.' You should see the Mynd logo and a menu selection. At no point, until you are in the Mynd application, are you required to touch any of the buttons on the headset.

Controlling applications from the headset

The user can use gaze-based navigation to open categories, videos and exit videos.

- As the user moves their head/gaze, a white dot will appear on the screen.
- Users will hover the white button over an icon which will cause a red circle to form. When the circle is complete, the task will be initiated.
- To exit a video, the user can stare down and hover their gaze on the 'exit video' button.

Power down

Headset: Remove the auxiliary battery USB-C cable from the headset, this will automatically power down the headset.

FAQ

Battery / Charging:

How low of charge can my equipment tolerate? We highly recommend using fully charged equipment for the best experience. The tablets will experience functional degradation if the battery goes under 20%. The external battery pack will power the headset until it runs out, but we recommend keeping the charge above 50% to preserve the batteries' useful life.

How do I know my equipment is plugged in properly? The cords you have should light up at each end when properly plugged in.

Do I need to charge the headset? No – there is a small internal battery within the headset, but this battery is kept fully charged by the 45W external batteries that are commonly shipped with the Mynd Immersive system. If you have an older 22.5W battery, in some instances the headset internal battery will need to be periodically charged. You can do this by plugging the headset directly into the charging brick using the same USB-C cables.

Troubleshooting / Reboot:

How do I restart/reboot the headset? The small circular button above the right eye of the glasses is the restart button. To restart the glasses, hold this button down for about 10-15 seconds. You will see a screen appear with several options, but just keep holding the button down until the screen goes black. Once the screen goes completely black, you can let go, and the glasses will restart.

How do I exit the Mynd Software if I need to troubleshoot? The same button as above also serves as the menu button and is above the right eye. If the user taps the button once a menu will appear. The user can now use 'hands tracking' to control/navigate back to the HTC Vive home screen.

How do I select icons while using hands tracking? To select an icon or press a button, simply pinch your fingers whilst the line/dot is hovered over the desired icon.

Adjusting the Headset:

What are the dials within the headset on the glasses? These are Diopters: there are two diopters each numbered 0-6 that encompass the eyes of the glasses. You can adjust vision settings by rotating these diopters. 0 is the default view. If you wear these over your prescription glasses, you will likely find the clearest view at 0. If you'd like to remove your prescription glasses, then you can adjust the diopters to a comfortable setting.

How do I adjust the volume? There is a volume button on the headset above the left eye. You can toggle this button up or down to adjust the sound that comes from the small speakers in each temple of the headset.

Can I use headphones? We recommend using the built in microphone in the headset, however if you are trying to limit any external sound/noise you can attach Bluetooth headphones to the headset. To do this we recommend calling Mynd Technical support who can walk you through how to access the Headset Bluetooth settings.

Power Down / Sleep mode:

How do I power the system down? Your glasses will power up and stay on if connected to the battery pack. To power down the headset simply unplug the battery from the headset. Please make sure to unplug the glasses from the battery pack after each use otherwise the battery may drain.

Will my headset shut off automatically if I don't unplug the battery? No - Sleep-mode has been deactivated so we recommend ALWAYS unplugging the battery when not in use. DO NOT leave the upside down as there is a risk this will block the vent on the top of the headset. If the vent is blocked and the headset is powered on and doesn't go into sleep mode, there is a risk that the headset can overheat.

Content and software updates:

Can I get software updates to my system? Mynd Essentials for Veterans is built for use in an offline environment, meaning that software and content updates are not automatic. If you would like to inquire about content and software updates, please contact the Mynd Technical Support team and we can assist.

Can I attach a Mynd Plus hub to access more content? No, Mynd Essentials for Veterans is designed to access content stored locally on the headset hard-drive. This is done to maximize speed and efficiency. If you would like to request new or additional content, please contact Mynd Technical Support.



Scan the QR code or visit www.MyndImmersive.com/quickstart for instant access to invaluable support materials that will enhance your experience.